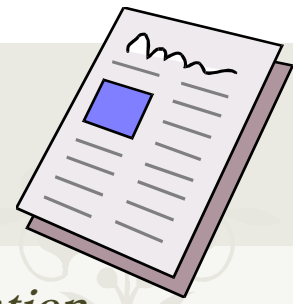


DRS BARSBY & KALLARACKEL
PATIENT NEWSLETTER

www.kiddrowlanedoctors.co.uk

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Christmas and New Year Patient Participation

We will be closed on the bank holidays, Monday 26th and Tuesday 27th December and Monday 2nd January. We will close at 1pm on Friday 30th December. If you have an urgent medical problem whilst we are closed, please telephone the surgery on 426840 and the correct number to telephone will be given out. PLEASE REMEMBER TO ORDER MEDICATION IN PLENTY OF TIME.

We will be setting up a Patient Participation Group, probably an email one, but this can be adapted depending on patient preferences.

If you are a registered patient of the practice and would like to share your views on the services we offer, please either leave your email address at reception, or let the receptionist know that you are interested. If you'd like more information, ask to speak to the Practice Manager.

Extended Opening

We have evening appointments available for those patients who are unable to attend during the day. These are extra surgeries between 6.30 and 7pm on Monday, Wednesday, Thursday and Friday. These appointments cannot be booked online, you will need to speak to reception.

One patient, one appointment, one problem

Doctors appointments are for 10 minutes. If you have more than one problem you wish to speak to the doctor about, please mention to the receptionist when making your appointment and we will give you a double appointment.



Contact

Details & Messaging Service

We have a text messaging service which we use to remind patients of their appointments which are booked in advance. If you do not wish us to send a text to your mobile phone, please inform reception. Could we ask that patients ensure that their contact details are up to date with us, including address, home telephone and email address but particularly mobile phone numbers for this reason. We also use the messaging service to send reminders for things such as flu vaccinations or when we are closed over the bank holiday period.